



**Delaware Pediatrics, LLP**  
making it all better

## Performance Reporting for 2019

Starting in January, Delaware Pediatrics embarked upon a campaign to increase HPV vaccine rates. With a unified commitment to cancer prevention, we are pleased to announce that our HPV completion rate by 13 years of age increased from 41% in 2018 to 56% by July of 2019. We plan to keep up the good work as we move toward our goal of 100% of kids being protected!

Though we hope to provide all your child's care in our medical home, you may find yourself in the Emergency Room or Urgent Care for unforeseen problems. Rest assured that communication with these outside facilities is a top priority at Delaware Pediatrics. In 2019 we focused on the Hospital Discharge Summary. By dedicating specialized clinical staff to following our hospitalized patients, we were able to improve our receipt of a Discharge Summary from 77% in 2018 to 93% by July of 2019.

We all know that wait times in the office can be stressful for everyone. At Delaware Pediatrics, we realize this and value your time. We made several scheduling changes to improve efficiency of workflow and cut down on wait times. We are very pleased to report that the percent of families "very satisfied to extremely satisfied" with wait times in our office increased from 74% in 2018 to 82% in 2019.

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